

ENG. OMAR AFIFI

CONSULTATION DEPARTMENT MANAGER

Business in brief

Omar has + 30 years of experience in the IT industry. He possesses a wide range of expertise in IT Standards and Process Improvement frameworks in the areas of Applications Lifecycle Management, IT Service Management.

Omar started his career as Software engineer. He did a lot of Software Development, Business and Systems Analysis, Requirements Engineering and Business Process Modeling in large Universities, Insurance companies, financial organizations and telecommunication and Petroleum sectors.

In 2000, Omar started utilizing his Software Engineering experience in the field of Process Improvement. He worked as Process and Performance improvement team member and then delivery excellence leader in a multinational company and member on the company's leadership. In his process improvement career he was in charge of designing and establishing CMM/CMMI based quality management systems and providing mentorship to program managers, project managers and technical managers. He was also responsible for managing organizational Enterprise Architecture project to describe the structure and behavior of a financial organization and its information systems.

Omar had led the Six Sigma projects for improving the organizational estimation and quality benchmark. In addition, he had implemented ITIL best practice in several local service provider organizations.

Omar successfully applied commonly accepted standards and frameworks such as ISO, CMM and CMMI Maturity Levels 2 and 3, leading the company for CMMI L3 reassessment on 2004 and 2007.

Omar successfully managed a Micro and Small Enterprises National Program dealing with +200 ICT companies.

Awards

Omar's work was appreciated from most of organizations and individuals he worked with them as a Project Manager.

Certifications and designations

- Project Management Professional, PMI 2005
- Six Sigma Green Belt, AUC 2005
- Train the Trainer, AUC, 2006
- Lean Six Sigma Black Belt for services, IQM and Symbios 2008
- CMMI v1.2 Assessment Team Member, SEI 2008
- ITIL Foundation & Service Capability Modules, QAI 2009
- ITIL Expert, QAI 2010
- Accredited ITIL Foundation course tutor (bcs)
- B.Sc. in Communication & Electro Physics, Faculty of Engineering Cairo University, 1982