BIO

Name: Mahmoud Gaber
Title: Senior Consultant

Business in brief

Mahmoud Gaber is a Senior Consultant specializing in digital transformation, enterprise system architecture, and data-driven business solutions. With 21 years of experience across government and private sector engagements, he brings a strong blend of technical expertise and strategic insight to help organizations modernize their operations and achieve measurable results. Mahmoud has a solid background in designing and implementing scalable enterprise applications using modern technologies, including .NET, Angular, and SQL Server.

He has worked with international organizations across the Gulf region, the United States, Germany, and Canada, gaining broad exposure to diverse business environments and regulatory frameworks. This global experience enables him to deliver solutions that are adaptable, compliant, and aligned with international standards. In addition to his hands-on technical capabilities, Mahmoud plays a key role in advising stakeholders on process optimization, governance, and IT service management. He applies globally recognized frameworks such as CMMI, ITIL, and COBIT to enhance organizational maturity, improve service delivery, and ensure effective governance and compliance. Mahmoud is also deeply engaged in emerging technologies, with a focus on Artificial Intelligence, including Gen-AI, Agentic AI and AIOps, leveraging these innovations to help organizations automate operations, enhance decision-making, and build intelligent, self-improving systems.

Beyond consulting, Mahmoud is a dedicated trainer and mentor, having designed and delivered professional training programs in areas such as software development, data analysis, DevOps, and IT governance. He is committed to knowledge sharing and empowering teams to adopt modern tools and practices effectively.

Through his work, Mahmoud aims to bridge the gap between business needs and technology, enabling organizations to innovate, scale, and succeed in an increasingly digital world.

Organizations

- Software Engineering Competence Center (SECC), Information Technology Industry Development Agency (ITIDA), *Egypt*
- Valsoft Corporate-*USA*, Chartered Investment-*Germany*, Nova Chemicals-*Canada* (5 Years)
- Kaizen Plus-*KSA*, Impress Digital Solutions-*UAE*, Tahaluf-*UAE* (5 Years)
- Abu Dhabi Chamber of Commerce-*UAE* (9 Years)

Certifications and designations

- ITIL Foundation (V3, V4, V5)
- ITIL 3 Intermediate: Operational Support and Analysis
- ITIL 3 Intermediate: Release, Control and Validation
- ITIL 4 Specialist: Create, Deliver and Support
- Certified Associate CMMI
- COBIT 2019 Foundation
- AIOps Foundation
- Microsoft Certified Technology Specialist
- Microsoft Certified Professional Developer
- Microsoft Certified Solution Developer

Sources/References

- LinkedIn Profile: https://www.linkedin.com/in/mahmoud-gaber-a6052119